

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	Sep 2021	----	1	----	1
2	Oct 2021	1	----	1	----
3	Nov 2021	----	----	----	----
4	Dec 2021	----	1	1	----
5	Jan 2022	----	----	----	----
6	Feb 2022	----	1	1	----
7	March 2022	----	----	----	----
8	April 2022	----	----	----	----
09	May 2022	----	----	----	----
10	June 2022	----	----	----	----
11	July 2022	----	2	2	----
12	Aug 2022	-----	1	1	----

Trend of annual disposal of complaints

SN	Year	Carried forward from previous Year	Received	Resolved	Pending
1	2018-19	----	4	4	----
2	2019-20	----	3	3	----
3	2020-21	----	3	3	----
4	2021-22	----	5	5	----
5	2022-23	----	3	3	----
	GRAND TOTAL	----	18	18	----