

Annexure – B

Investor Complaints Data

Data for Apr 2023

S.N	Recd from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the Month		Average Resolution on time (in days)
						<u>Pending for less than 3 months</u>	<u>Pending for more than 3 months</u>	
1.	Directly from Investors	----	----	----	----	----	----	----
2.	SEBI (Scores)	----	----	----	----	----	----	----
3	Stock Exchanges	1*	----	1*	----	1*	----	----
4	Other Sources (if any)	----	----	----	----	----	----	----
5.	Grand Total	----	----	----	----	----	----	----

**Opted for Arbitration*

Trend of Monthly Disposal of Complaints

SN	Month	Carried forward from previous month	Received	Resolved	Pending
01	May 2022	----	----	----	----
02	June 2022	----	----	----	----
03	July 2022	----	2	2	----
04	Aug 2022	----	1	1	----
05	Sep 2022	----	1	1	----
06	Oct 2022	----	----	----	----
07	Nov 2022	----	1	----	1
08	Dec 2022	1	----	1	----
09	Jan 2023	----	1	----	1
10	Feb 2023	1	----	----	1*
11	Mar 2023	1*	4**	2	3**
12	April 2023	1*	----	----	1*

Trend of Annual Disposal of Complaints

SN	Year	Carried forward from previous Year	Received	Resolved	Pending
1	2018-19	----	4	4	----
2	2019-20	----	3	3	----
3	2020-21	----	3	3	----
4	2021-22	----	5	5	----
5	2022-23	----	10	09	1*
6	2023-24	1*	----	----	1*
	GRAND TOTAL	1*	25	24	1*

* Opted for Arbitration

** Includes both pending arbitration and complains with exchanges